

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 23rd day of January 2018

In C. G. No: 05/ 2017-18/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. B. Naga Muni Reddy,
Kuppalapalli (V)
Vempalli (M),
Kadapa-Dist

Complainant

AND

1. Junior Accounts Officer/ERO/Vempalli
2. Assistant Engineer/O/Vempalli
3. Assistant Divisional Engineer/O/Vempalli
4. Divisional Engineer/O/Pulivendula

Respondents

ORDER

1. Sri B. Naga Muni Reddy of Kuppalapalle Vempalli(V) & (M) Kadapa –Dist has presented a complaint before this Forum during the vidyut Adalat conducted at Vempalli on 20.04.2017. The complainant in his complaint has informed that inspite of his repeated requests the consumer name of ASC No.91 is not changed in his name and hence requested to resolve the same immediately.
2. The Respondent No.4 in his final submission has explained that the complainant has erroneously furnished his agriculture Service.No.as 91 instead 51. After obtaining necessary documents including the affidavit the consumer name has been corrected as B. Naga Muni Reddy against ser. No. 2523109000051 and thus resolved the grievance.
3. On perusal of the bill details in respect of the above said Service Connection it is observed that the name of the consumer has been validated as B. Naga Muni Reddy in place of B. Nagamma on 04.10.2017.

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DISPATCHED
DATE

30/1/18

o/c

4. In as much as the grievance of the complainant has been redressed by the Respondents, the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 23rd day January 2018.

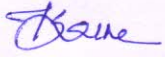
Sd/-
Member (Finance)

Sd/-
Member(Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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